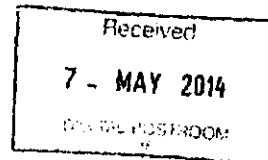


**Station Road  
Willesden Junction  
London NW10 4UP**

Service Director  
Safer Streets Division  
Brent Council  
Brent Civic Centre  
Engineers Way  
Wembley  
HA9 0FJ



Tuesday 6<sup>th</sup> May 2013

Dear Sirs

**Re: Objection to the variation of a premises license for OEstadio  
(formerly Oforcado) at 31a Station Road NW10 4UP**

We understand from a public notice that the bar/café at 31A Station Road, NW10 4UP has applied for a variation in their opening hours which would allow them to trade until 1am on Fridays and Saturdays. Currently they are allowed to trade until 11pm each day.

**We would like to object *in the strongest possible terms* to the granting of any extension of operating hours for this bar.**

We own and live in the maisonette (■■■■) directly above this establishment and have lived here for 25 years. When we moved in, the business downstairs was a small shop. It was initially converted to a café and became licensed (despite our objections some 5 years ago). Our lounge is directly above the front of the café and we have two bedrooms which look out onto their yard at the rear of the building.

Since the café expanded to occupy the yard at the rear where an outside drinking and smoking area was created we have experienced regular disturbance from clients drinking, talking loudly, singing and playing table football after 11pm and sometimes as late as 3am in the morning. The door to the bar stays open and the sound travels all over the rear of the building and makes it impossible to sleep. The owners supposedly embargo the use of the table football machine after 11pm but this is regularly ignored and at least twice this month it has been banging and crashing under my bedroom window until midnight (usually accompanied by shouting and cheering). My work schedule means that I have to get up at 5.30am quite often and my sleep patterns are regularly disturbed by this noise.

The bar shows Portuguese football matches on TV and when that happens our lounge is rocked by loud cheering, stamping and banging by their enthusiastic clientele. They have a large sound system connected to the TV which has a heavy bass line which also vibrates around our living area and through the building when it the bar is busy and music is played.

The noise problem is at its worse in the summer as they like to drink and smoke outside in the yard at the rear in a covered area. I have attached correspondence with Brent Council regarding the noise and nuisance problems from last July/August and I am sure that there will be further problems as the weather warms up this year. During the winter the customers mostly stay inside the bar so there are fewer problems in cold weather.

I have kept a noise diary for "after hours" noise for the last month which is attached. We have had a mild April so the back yard has been busy quite often. You will see that my sleep has been delayed or disturbed on at least 7 occasions just in the last month alone. The management of the bar have no regard whatsoever for the official closing time of 11pm and regularly stay open later, particularly at weekends. This last weekend there was a folk singer with guitar in the bar as well to contend with.

I have enclosed 2 CD ROMs of timed and dated recordings of some of the noise and disturbance. One disc is from 2013 and the videos are taken between July and November. The second disc is of recordings made just in the last month (April 2014). They are shot from my bedroom window at the rear as evidence of what we experience on a regular basis. This is only a snapshot, and if you require more, please let us know. The files are named with the dates and times of each occasion and are in .mpg format. They can be played using Windows media player or similar programme.

We have another bedroom on the first floor which is unoccupied at the moment but has been rendered almost unusable on a long term basis due to the noise from downstairs.

To sum up, these premises should never be allowed to trade later than 11pm. and I would plead with the Council not to grant this variation in the licence as it will seriously affect our health, well being and quality of life.

I would appreciate written confirmation that you have received this letter and the enclosures and noted our objections. If there is a hearing planned to discuss this application further we would like the opportunity to attend to put our point of view in person. We will be on holiday from 10<sup>th</sup> to 26<sup>th</sup> June so I hope that the hearing could be arranged outside of these dates.

Yours Faithfully



~~Peter James~~

**Peter Turner**

---

**From:** ~~Peter Turner~~  
**To:** "Environment and Protection" <environmentandprotection@brent.gov.uk>  
**Sent:** 12 August 2013 14:27  
**Subject:** Re: Oforcado Cafe problems  
Dear Gillian

Just to let you know that I have filed another noise complaint re Oforcado Cafe for last Saturday (August 10th) when they were trading until 12.40am. The reference of that form is 1764676.

I haven't had any response to my previous complaints yet so I hope you can pass this on to the licensing and noise enforcement officers as I would appreciate some action as soon as possible.

Kind regards

— Original Message —

**From:** Environment and Protection  
**To:**   
**Sent:** Monday, August 05, 2013 4:39 PM  
**Subject:** RE: Oforcado Cafe problems

Dear Mr

I acknowledge receipt of your email and have saved copies of both to the Licensing and Noise Team cases.

Kind regards

Gillian Murray  
Brent Integrated Business Support (BIBS)  
020 8937 5359  
[www.brent.gov.uk](http://www.brent.gov.uk)

We are now at the Brent Civic Centre, Engineers Way, Wembley, HA9 0FJ

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**From:**   
**Sent:** 05 August 2013 11:27  
**To:** Environment and Protection  
**Subject:** Oforcado Cafe problems

Dear sir/madam

Further to my conversation with Gillian Murray this morning I was advised to detail the ongoing problems with Oforcado Cafe, 31A station Road, NW10 4UP in an email. She has given me the following references for your system: Noise complaint 05955-13 and Licensing 17534-29

This Portuguese cafe has been licensed for a few years now and for the most part we have put up with the noise and disruption it has caused with good grace. However this year they have knocked a door through into the back yard and created an outside drinking area with pot plants, tables etc. This area is right under my bedroom window. They are licensed until 11pm each day but seem to continue trading for as long as there are customers, particularly at the weekends. They also have a table football game in the yard which makes a banging and crashing noise all day and evening.

I have talked to the licensee (who doesn't actually run the business) and asked him to ensure that they close at 11pm each night. I have also been into the cafe and talked to the manager telling him how badly we were being affected by the noise from the back of the building, all sadly to no effect except they don't seem to be playing table football after 11pm as much.

30/04/2014

I delivered a letter to them last Monday (copy attached) which they have ignored.

This past weekend (2nd, 3rd and 4th August) I have filed 2 noise problem reports via your website and decided to enlist your help in getting these people to operate properly. I have started keeping a diary of the disturbances and also have some timed video footage of the carousing under my window in the early hours of the morning which I would be happy to pass onto you. The yard has a see through awning so it is easy to see that they are playing cards and drinking in the open area at the back. There was also a child running around screaming on a couple of occasions after midnight.

I discovered this weekend from your website that the license is about to be transferred to someone called Manuela de Jesus Almeida Gomes Rodrigues and I presume that she is the person now running the cafe.

I hope that you will be able to get them to stop trading at the correct time as soon as possible as the ongoing stress caused by this business is not good for my health. If you need any further information please do not hesitate to contact me.

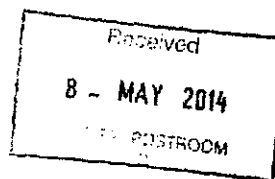
Kind regards

[REDACTED]  
[REDACTED] Station Road  
London NW10 4UP  
Tel [REDACTED]  
or [REDACTED]

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The use of Brent Council's e-mail system may be monitored and communications read in order to secure effective operation of the system and other lawful purposes.

Station Road  
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Mob: 07946 123456  
Email: [info@willesden.gov.uk](mailto:info@willesden.gov.uk)

Service Director  
Safer Streets Division  
Brent Council  
Brent Civic Centre  
Engineers Way  
Wembley  
HA9 0FJ



Tuesday 6<sup>th</sup> May 2013

Dear Sirs

**Re: Objection to the variation of a premises license for OEstadio (formerly Oforcado) at 31a Station Road NW10 4UP**

In my letter to you detailing our objections to the variation of a premises licence for OEstadio I forgot to include the noise diary (attached) which I have kept since the end of March this year.

Please can you add this to the information which I submitted in my previous letter so that it can be taken into account by the officers of the Council when any decision is made.

I have also enclosed a daylight photo of the area at the back of our building which is where the noise takes place. It is totally unsuitable to be used as a drinking area in the early hours of the morning as proposed.

I look forward to hearing from you in the near future.

Yours Faithfully

~~Peter Turner~~

Detail of Recordings made at the rear of 31 Station Road

| CD ROM 1        | File name                  | Date     | Time     | Detail  |
|-----------------|----------------------------|----------|----------|---|
| July            | Midnight 28.07.13          | 28.07.13 | Midnight | Cientele sat in the yard talking, drinking and shouting           |
|                 | 1am 29.07.13               | 29.07.13 | 1am      | Cientele sat in the yard talking, drinking and shouting           |
| August          | Midnight on 16.08.13       | 16.08.13 | Midnight | Cientele sat in the yard talking, drinking and shouting           |
|                 |                            |          |          | Children's voices can be heard.                                   |
|                 | After midnight on 17.08.13 | 17.08.13 |          | Drunken voices, singing and shouting from clientele in the yard.  |
| September       | 08.09.13 12.56am           | 08.09.13 | 12.56am  | Bar still trading and people talking in the yard.                 |
| October         | 18.10.13 12.39am           | 18.10.13 | 12.39am  | Bar still trading and loud conversations disturbing us.           |
| November        | 04.11.13 23.31pm           | 04.11.13 | 11.31pm  | Bar still trading and table football machine crashing.            |
| <b>CD ROM 2</b> |                            |          |          |   |
| April 2013      | 06.04.14 00.49             | 06.04.14 | 12.39am  | Bar still trading and people talking in the bar and the yard.     |
|                 | 06.04.14 02.13am           | 06.04.14 | 2.13am   | Bar still trading and people talking in the bar and the yard.     |
|                 | 06.04.14                   | 06.04.14 | 2.20am   | Bar still trading and people talking in the bar and the yard.     |
|                 | 10.04.14 23.28             | 10.04.14 | 11.28pm  | Bar still trading and people talking in the bar and the yard.     |
|                 | 10.04.14 23.30pm           | 10.04.14 | 11.30pm  | Bar still trading and people talking in the bar and the yard.     |
|                 |                            |          |          | Licencees's voice can be heard shouting at people.                |
|                 | 10.04.14 23.42pm           | 10.04.14 | 11.42pm  | Table football machine banging                                    |
|                 | 13.04.14 23.32             | 13.04.14 | 11.23pm  | Strange singing plus talking, clapping and laughter from the bar. |
|                 | 25.04.14 midnight          | 25.04.14 | Midnight | Football machine banging with people talking.                     |

06/04/14 00:49  
 06/04/14 02:13  
 06/04/14 2:20  
 10/04/14 23:28  
 10/04/14 23:30  
 10/04/14 23:42  
 13/04/14 23:32  
 25/04/14 midnight



THIS IS A VIEW OF THE YARD AT  
THE REAR OF 318 STATION ROAD  
TAKEN FROM MY BEDROOM ON THE  
SECOND FLOOR. THE THIN PERSPEX  
ROOF IS LINED WITH PLEX BUT IS  
OPEN TO THE AIR AND USED AS A  
SMOKING/TABLE FOOTBALL AREA BY  
CUSTOMERS OF THE BAR.  
SOUND ECHOS ALL AROUND THIS AREA  
ESPECIALLY AT NIGHT. AND REGULARLY  
DISTURBS ME.

PJ

P TURNER

# NOISE DIARY

This log is true to the best of my knowledge and belief and I make it knowing that if it tendered in evidence I shall be liable to prosecution if I have willfully stated anything in it which I know to be false or do not believe to be true.

This log consists of 2 pages.

My name: ~~XXXXXXXXXX~~

My Address: ~~XXX~~ STATION ROAD, HARLESDEN LONDON NW10 4UP

Address where the noise is emanating from on each occasion:

OESTADIO CAFE/BAR, 31 STATION RD, HARLESDEN, LONDON NW10 4UP

Signed: P. J. [Signature]

Date: 04/05/14

| Date           | Duration times<br>From To | Description of the noise  | Describe how the noise affected you?   |
|----------------|---------------------------|---|--|
| FRI 08/03/14   | 1.45am                    | Loud talking from bar<br>chintels in the backyard under<br>my window                              | Impossible to sleep until it<br>ended.   |
| SAT 05/04/14   | 3am                       | Noisy customers drinking and<br>talking in the yard under my window.                              | Impossible to sleep until<br>it ended.   |
| THURS 10/04/14 | Midnight                  | Music - noisy customer drinking,<br>talking and shouting under my window.                         | Impossible to sleep until<br>it ended.   |
| FRI 11/04/14   | Midnight                  | Music (thumping bass line)<br>a noise at rear of building   | Couldn't sleep until it<br>ended.  |
| SUN 13/04/14   | 11pm - 11.30pm            | Portuguese folk singer ballad singing<br>- very strange sound.                                    | Couldn't sleep until it<br>finished.   |
| SUN 20/04/14   | 4pm - 9pm                 | Football on TV in bar.<br>Supporters singing, banging &<br>cheering loudly throughout<br>the game | Our lounge was shaking especially<br>when goals were scored - Very<br>intrusive! |



| Date               | Duration times<br>From To | Description of the noise  | Describe how the noise affected you?   |
|--------------------|---------------------------|---|--|
| Sun 29/05/14       | 11pm - 12:45am            | Noise, hub bub or talking by bar customers in the yard they closed about 1am.                             | Couldn't get to sleep until they closed about 1am.   |
| 22/05/14           | 11pm - Midnight           | Football machine banging & people talking in the yard under my window.                                    | Very fit noise. Couldn't sleep until they closed at midnight.  |
| Wed 30/05/14       | 11pm - 11:30pm            | Telling football machine banging away in the back yard  | Couldn't sleep until it ended.   |
| Thurs 1st May 2014 | 9pm - 10pm                | Loud football match on TV. downstairs. Quaints stamping, cheating, chanting and banging during the match. | Our lounge was vibrating with the noise. It was difficult to watch our own TV - had to put subtitles on as we could get the drama! |
|                    |                           |   |  |
|                    |                           |   |  |
|                    |                           |   |  |
|                    |                           |   |  |

Signed: 

Date: 06/05/14

